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**AMEY AND BEDFORDSHIRE COUNCIL IMPLEMENTS INNOVATIVE NEC  
CONTRACT MANAGEMENT SYSTEM CCM ON  
HIGHWAY PROJECTS NEAR BEDFORD**

(London, 15 January 2008)

Management Process Systems Limited (MPS) today announced that their innovative Contract Change Management (CCM) system has been selected to manage the NEC contract processes on two major projects for Bedfordshire County Council. As part of the Bedfordshire Highways Managing Agent Contract, Amey are leading design and project management services on the highway schemes. The £17m Ridgmont bypass project on the A507 near Junction 13 of the M1 is being constructed by Birse Civils and is expected to be completed during spring 2008. Carillion Regional Civil Engineering will carry out the £18m Bedford Western project which is due for completion during early 2010. Both projects will be completed under the NEC form of contract.

Malcolm Haynes, Project Manager, Bedfordshire Highways said, "I believe the CCM system will assist the Amey, Birse, and Carillion management teams deliver best practice change and risk management to our clients in a transparent and auditable fashion. Being web-based, the system is extremely user friendly and flexible allowing secure access to be achieved wherever internet access is available. In addition, it is set up for each individual contract and, therefore, helps to ensure that the Project Manager strictly follows the requirements for each contract to be administered."

Henry Smith of Bedfordshire County Council said, "The acquisition of CCM has proved to be an innovative & streamlined method of dealing with all aspects of administering our contract, it has negated the need for numerous and lengthy meetings and associated travel to and from locations for meetings for many participants. I have been impressed with the ease of use and navigation around the system is easy to pick up - CCM has proved to be a valuable system of keeping all interested parties abreast of all events relating to the job. A one stop shop accessible for my desktop has proved to me its value."

The Internet based CCM system, provided by MPS, is designed to manage the contract change processes set out in the NEC form of contract, versions 2 and 3. CCM is currently being used by an extensive range of clients around the UK, on civils, power and building projects. Key benefits include timely agreement of change, quality assured contract administration, the early completion of final account, improved contract management discipline, instant visibility of risk and change issues, improved change management, quality assured processes, consistency, instant access to risk spend data, rigorous audit trail, and instant availability of Excel reports over the web - all leading to reduced risk and reduce costs.

The CCM system is provided in partnership with Cantono, who provide the IT infrastructure through a managed service. The systems and infrastructure design supports an On-Demand business requirement with key partners, suppliers and clients. The application and associated databases reside on a fully managed IBM eserver configuration in a state of the art data centre using IBM Middleware.

Robin Wilkin, Operations Director of MPS said, "The implementation of CCM with Bedfordshire Highways is extremely important to us as it demonstrates the growing

## PRESS RELEASE – final at 15.1.08

importance of best class contract management and audit trail, alongside the 21<sup>st</sup> century requirements of collaboration and visibility. These are provided by the operation of CCM over the internet to enable key people to access the information any place, any time. Many Councils now demand these benefits and the growth of CCM implementations across the country indicates that MPS are meeting these needs. In addition, after 6 years of feedback from contractors, consultants, and clients, MPS provide version V3 of CCM which includes a substantial number of enhancements, whilst keeping its operation reasonably simple for users.”

### About Management Process Systems Limited

Management Process Systems Limited is a management services company whose mission is to deliver innovative solutions that deliver identifiable business advantage to the construction industry.

The company has extensive experience in the business processes, methodologies, information and knowledge requirements of the construction industry. This expertise and knowledge is re-enforced by a highly experienced capability to deploy Information Technology in support of business processes.

### Editors Note

Information regarding MPS is available on the website [www.mpsprocess.com](http://www.mpsprocess.com).



**Installation of Timber Footbridge at Ridgmont Bypass**

## **PRESS RELEASE – final at 15.1.08**

Contract Change Management (CCM) is an innovative and award winning British success story on the provision of IT support to a key business process.

Hundreds of construction industry professionals from most of the large PM, QS, Engineering, and Construction companies have been managing projects worth hundreds of millions of pounds using the system since 2001. These projects have included thousands of Early Warnings giving notice of new risks, and Compensation Events for change management.

Client customers include EDF Energy, Highways Agency, Environment Agency, Imperial College London, BBC, DEFRA, Metronet Rail, Transport Wales, several Local Authorities, and many more.

Four key gains leading to reduced costs for customers using CCM are -

### **1. Increased productivity**

Increasing workloads and shortages of skilled managers have led firms to maximise efficiency of their professional staff. CCM enables remote working, less travelling, and more effective use of key resources. Managers spend more time on decision making and less time on administration. They are also able to manage more projects.

### **2. Improved predictability of outcome (cost & time)**

Predictability of cost and time are two of the top ten key performance measures for business excellence as identified by Constructing Excellence. CCM improves predictability, minimises surprises, facilitates speedy agreement of change, and provides very early close out of final accounts.

### **3. Reduced risk**

CCM facilitates early warning of liabilities and opportunities, improved risk management, increased collaboration, and therefore better-informed decision making. CCM also improves contract management, which reduces the level of risk to all involved.

### **4. Compliance - Improved audit and visibility**

CCM is a secure quality controlled system, which enables compliance in the most challenging and demanding environments. Process visibility and audit ability facilitate improved communications for all participants. Coupled with its ability to transcend location, CCM provides a powerful management tool for all members of the project team.

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