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NEC CONTRACT MANAGEMENT SYSTEM CCM FOR IMPERIAL COLLEGE LONDON

(London, 13 August 2009)

Management Process Systems Limited (MPS) of Cambridge today announced that their innovative Contract Change Management (CCM) system, which supports the NEC form of contract, has been selected for a further programme of projects in London for Imperial College.

This follows the successful implementation of CCM on a number of projects across the Universities two main campuses in Hammersmith and Kensington. CCM will be used on a number of building projects including Princes Gardens, Skempton, South East Quadrant, and Hammersmith L Block. Consultants and Contractors from the ICL framework such as Arup, EC Harris, Davis Langdon, Turner & Townsend, Wallis, Modus, ISG, Bovis Lend Lease, and Laing O'Rourke will use CCM to improve their contract management administration.

The Imperial College Building Projects Division is tasked with the development and delivery of new build, refurbishment and maintenance projects which are funded through various sources. Project Management is performed by using either in-house Project Managers or Framework consultants. Detailed information about the individual projects is available at www3.imperial.ac.uk/buildingprojects.

Angus Stephen, Assistant Director of Building Projects said, "CCM has been used by Imperial College Building Projects Division for some years now and we are pleased to continue our relationship with Management Process Systems. The CCM system assists us in the management of our NEC contracts, providing easy access and overview of management information. Its value has been proven over the years and we have recently decided to use it on all projects with a capital value of over five million pounds. As Project Managers and Client our experience of using CCM across the university estate has proven the benefits of this excellent system."

The Internet delivered CCM system, is designed to manage the contract change processes set out in the NEC form of contract. CCM is currently being used by an extensive range of clients in the UK, on civils, energy and building projects.

Key benefits – which deliver reduced project risk and costs savings in contract administration include:

- timely agreement of change
- quality assured contract administration
- the early completion of final account
- improved contract management discipline
- real time visibility of risk and change issues
- improved change management
- quality assured processes and consistency of operation
- online access to risk spend information
- rigorous audit trail
- web reporting through the availability of Excel reports

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An academic led research project by The University of the West of England and the design of an assessment process enables customers to demonstrate provable benefits from the use of CCM.

The Software-as-a-Service (SaaS) CCM system is delivered through an agreement with IBM for Server Managed Services. This agreement includes data centre, hardware equipment and software products, internet services, security and support services.

Robin Wilkin, Operations Director of MPS said, “MPS are now recognised as the established industry leader in NEC contract management systems. We are very pleased that Imperial College have committed to a further extension of the CCM system.”



Site Development L Block



Princes Gardens

Graphics courtesy of Imperial College Building Projects Division

About Management Process Systems Limited

Management Process Systems Limited is a management services company whose mission is to deliver innovative solutions that deliver identifiable business advantage to the construction industry.

The company has extensive experience in the business processes, methodologies, information and knowledge requirements of the construction industry. This expertise and knowledge is re-enforced by a highly experienced capability to deploy Information Technology in support of business processes.

Editors Note

Information regarding MPS is available on the website www.mpsprocess.com.

Information about Imperial College building projects is www3.imperial.ac.uk/buildingprojects

Contract Change Management (CCM) is an innovative and award winning British success story on the provision of IT support to a key business process. Hundreds of construction industry professionals from most of the large PM, QS, Engineering, and Construction companies have been managing projects worth hundreds of millions of pounds using the system since 2001. These projects have included thousands of Early Warnings giving notice of new risks, and Compensation Events for change management.

Client customers include EDF Energy, Highways Agency, Environment Agency, Imperial College London, BBC Workplace, DEFRA, Metronet Rail (LUL/TfL), NAO, Welsh Assembly Government, several Local Authorities, and many more.

MPS are members of the NEC Users Group, Constructing Excellence, and the Association for Project Management.

MPS is an IBM Advanced Business Partner.

The University of the West of England (UWE) report 'Improving NEC Contract Change Management with CCM' from their Knowledge Transfer Partnership (KTP) research project showed that 84% of CCM Users consider it as a 'good' or 'excellent' system. Significant tangible savings and intangible benefits are described.

Four key gains leading to reduced costs for customers using CCM are -

1. Increased productivity

Increasing workloads and shortages of skilled managers have led firms to maximise efficiency of their professional staff. CCM enables remote working, less travelling, and more effective use of key resources. Managers spend more time on decision making and less time on administration. They are also able to manage more projects.

2. Improved predictability of outcome (cost & time)

Predictability of cost and time are two of the top ten key performance measures for business excellence as identified by Constructing Excellence. CCM improves predictability, minimises surprises, facilitates speedy agreement of change, and provides very early close out of final accounts.

3. Reduced risk

CCM facilitates early warning of liabilities and opportunities, improved risk management, increased collaboration, and therefore better-informed decision making. CCM also improves contract management, which reduces the level of risk to all involved.

4. Compliance - Improved audit and visibility

CCM is a secure quality controlled system, which enables compliance in the most challenging and demanding environments. Process visibility and audit ability facilitate improved communications for all participants. Coupled with its ability to transcend location, CCM provides a powerful management tool for all members of the project team.

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