



Contact:	Management Process Systems Limited
Robin Wilkin	1010 Cambourne Business Park
Operations Director	Cambourne
Tel: +44 (0) 1223 597933	Cambridge
Fax: +44 (0) 7884 691470	CB23 6DP
Email: robinwilkin@mpsprocess.com	www.mpsprocess.com

## **MPS sponsor annual Builder & Engineer Awards in Manchester**

(London, 15 October 2009)

Management Process Systems Limited (MPS) of Cambridge, the UK's leading provider of NEC contract management systems, sponsored the Building for Health and Consulting Engineer of the Year Awards at the 6<sup>th</sup> annual Builder & Engineer awards dinner at the Palace Hotel in Manchester on the 7<sup>th</sup> October 2009. The Consulting Engineer award was won by TACE, with Arup and JLES also competing. The winner of the Building for Health award was Yorkon and Medicinq Osborne for the new Acute Admissions Unit at Watford General Hospital.

16 of the top 20 civil engineering contractors, as defined by the New Civil Engineer contractors file, and 15 of the top 20 contractors as defined by the Construction News CN100 league tables use CCM. In addition, 15 of the top 20 consultant quantity surveyors, engineers and project managers as described in Building magazines top consultants edition use or have used CCM for contract change management in many of their NEC projects.

Robin Wilkin, Operations Director of MPS said, "MPS is recognised as the established industry leader in NEC contract management systems. We are very pleased that West Herts NHS Trust and Medicinq won the Building for Health Award. It is good news to see an MPS customer obtaining industry recognition for their project work. The NEC is a successful contract on NHS projects – most recently in Watford and Hemel. We anticipate an increase in the use of CCM on NHS and NHS P21 projects."

The Internet delivered CCM system manages the contract change processes set out in the NEC form of contract. CCM is used by an extensive range of clients in the UK, on civils, energy and building projects.

Key benefits – which deliver reduced project risk and costs savings in contract administration include:

- timely agreement of change
- quality assured contract administration
- the early completion of final account
- improved contract management discipline
- real time visibility of risk and change issues
- improved change management
- quality assured processes and consistency of operation
- online access to risk spend information
- rigorous audit trail
- web reporting through the availability of Excel reports

An academic led research project by the University of the West of England (UWE) and the design of an assessment process enables customers to demonstrate provable benefits from the use of CCM.

The Software-as-a-Service (SaaS) CCM system is delivered through an agreement with IBM for Server Managed Services. This agreement includes data centre, hardware equipment and software products, internet services, security and support services.

# PRESS RELEASE – final at 15.10.09

## APPENDIX



Photograph shows Robin Wilkin, Operations Director of MPS presenting the Building for Health Award to Steve Cottrell of Medicinq, David Johnson of Yorkon, and Louise Gaffney of West Herts Hospital Trust. (Courtesy of Excel Publishing)

## Editors Notes

Management Process Systems Limited is a management services company whose mission is to deliver innovative solutions that deliver identifiable business advantage to the construction industry. The company has extensive experience in the business processes, methodologies, information and knowledge requirements of the construction industry. This expertise and knowledge is re-enforced by a highly experienced capability to deploy Information Technology in support of business processes.

Information about MPS is at [www.mpsprocess.com](http://www.mpsprocess.com).

Information about the awards is at <http://www.builderandengineer.co.uk/events/dinners/builder-and-engineer-awards-2009-3613.html>

Contract Change Management (CCM) is an innovative and award winning British success story on the provision of IT support to a key business process. Hundreds of construction industry professionals from most of the large PM, QS, Engineering, and Construction companies have been managing projects worth hundreds of millions of pounds using the system since 2001. These projects have included over a million documents including thousands of Early Warnings giving notification of new risks, and Compensation Events for notification of change.

Client customers include EDF Energy, Highways Agency, Environment Agency, Imperial College London, BBC Workplace, DEFRA, Metronet Rail (LUL/TfL), NAO, Welsh Assembly Government, NHS Trusts, several Local Authorities, and many more. MPS are members of the NEC Users Group, Constructing Excellence, and the Association for Project Management. MPS is an IBM Advanced Business Partner.

The University of the West of England (UWE) report 'Improving NEC Contract Change Management with CCM' from their Knowledge Transfer Partnership (KTP) research project showed that 84% of CCM Users consider it as a 'good' or 'excellent' system. Significant tangible savings and intangible benefits are described.

Four key gains leading to reduced costs for customers using CCM are -

### 1. Increased productivity

Increasing workloads and shortages of skilled managers have led firms to maximise efficiency of their professional staff. CCM enables remote working, less travelling, and more effective use of key resources. Managers spend more time on decision making and less time on administration. They are also able to manage more projects.

### 2. Improved predictability of outcome (cost & time)

Predictability of cost and time are two of the top ten key performance measures for business excellence as identified by Constructing Excellence. CCM improves predictability, minimises surprises, facilitates speedy agreement of change, and provides very early close out of final accounts.

### 3. Reduced risk

CCM facilitates early warning of liabilities and opportunities, improved risk management, increased collaboration, and therefore better-informed decision making. CCM also improves contract management, which reduces the level of risk to all involved.

### 4. Compliance - Improved audit and visibility

CCM is a secure quality controlled system, which enables compliance in the most challenging and demanding environments. Process visibility and audit ability facilitate improved communications for all participants. Coupled with its ability to transcend location, CCM provides a powerful management tool for all members of the project team.

###